

## PRIVACY NOTICE

Last Update October 07,2024

This privacy notice for Axis Network Technology Sdn.Bhd ( Axis)

We collect the information to provide better services to all our users. The information we collect will be stored in unique identifiers tied to the system, or device you are using. This allows us to maintain your preferences across browsing sessions. When you're signed in, we also collect information that we store with your account, which we treat as personal information.

### Interpretation and Definitions

#### Interpretation:

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

#### Definitions

For the purposes of this Privacy Policy:

- **Account** means a unique account created for You to access our Service or parts of our Service.
- **Affiliate** means an entity that controls, is controlled by or is under common control with a party, where "control" means ownership of 50% or more of the shares, equity interest or other securities entitled to vote for election of directors or other managing authority.
- **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to AXIS NETWORK TECHNOLOGIES SDN BHD, 5th Floor, Unit 5-002, Jalan 1/149e, Bandar Baru Sri Petaling, 57000 Kuala Lumpur.
- **Country** refers to: Malaysia
- **Device** means any device that can access the Service such as a computer, a cellphone or a digital tablet.
- **Personal Data** is any information that relates to an identified or identifiable individual.
- **Service** refers to the Website.
- **Service Provider** means any natural or legal person who processes the data on behalf of the Company. It refers to third-party companies or individuals employed by the Company to facilitate the Service, to provide the Service on behalf of the Company, to perform services related to the Service or to assist the Company in analyzing how the Service is used.
- **Usage Data** refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).
- **Website** refers to EBX360, accessible from <https://ebx360.com>

- **You** mean the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

### **Information you provide to us**

When you create an account, you provide us with your personal data such as **name, password, address, identification number, email address and contact details.**

We also collect the **content you create, upload, or receive from others when using our services.** This includes things like **email you write or receive, photos and videos you upload, documents, excel sheet you upload and any transactions within the system.**

We collect information about the **apps, browsers and device you use to access into our system,** which helps us to track and secure our system from any vulnerabilities risk. We also collect **IP address, system activity, date and time, interactions with our website, including pages viewed, links clicked and other actions taken.**

### **How We Use Your Information**

We use your information for various purposes, including to:

- **Process the details you provide to process your order and to allow us to provide you a better service**
- **Send you marketing communications or subject to your preferences.**
- **Comply with legal obligations and protect our legal rights.**
- **Manage your account and provide customer support.**
- **Communicate with you about your account or any transactions and send you information about features and enhancements on our website.**
- **We provide your data to our business partners to offer joint promotions or services.**
- **We may disclose your information if required to do so by law or in response to a valid request by public authorities.**

### **How We Protect Your Data**

- We implement **SSL certificate** for our site to protect from any vulnerability risks.
- We use regular Malware Scanning to avoid any malware attacks.

We take reasonable measures to protect your personal information from loss, theft, misuse and unauthorized access, disclosure, alteration and destruction. However, no security measures are 100% foolproof, and we cannot guarantee the absolute security of your information.

### **Your rights**

You have certain rights regarding your personal information, including;

- The right to access the personal information we hold about you.
- The right to request that we correct any inaccuracies in your personal information.
- The right to request the deletion of your personal information.
- The right to restrict or object to the processing of your personal information.

- The right to data portability, which means you can request that we provide your personal information to you or another organization in a structured, commonly used, and machine-readable format.

### **Payment Data**

We may collect data necessary to process your payment if you make any purchases. We employ third-party companies and individuals to facilitate our services (e.g., payment processing, shipping, data analysis). These third parties have access to your personal information only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

### **Changes to This Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. If we make changes, we will post the revised policy here and update the "Effective Date" above. Your continued use of our site and services after any changes to this Privacy Policy constitutes your acceptance of the revised policy.

### **Contact Us**

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Axis Network Technology Sdn.Bhd

5<sup>th</sup> Floor, Unit 5-002, Jalan 1/149e, Bandar Baru Sri Petaling, 57000 Kuala Lumpur

03-90572071

[email address]